

## HOTEL RESERVATIONS

Renaissance Glendale Hotel & Spa  
9495 W. Coyotes Boulevard  
Glendale, AZ 85305

Special AZ Water Group Rate: \$154 single/double. To receive this rate call 1-800-HOTELS1 (1-800-468-3571) and mention the AZ Water Annual Conference.

Reservations must be made by April 20. The hotel will continue to accept reservations at the group rate after the cut-off date, but only if rooms are still available.

## CONFERENCE LOCATION

Renaissance Glendale Hotel & Spa  
9495 W. Coyotes Boulevard, Glendale, AZ 85305  
<http://www.renaissanceglendale.com>



The Renaissance Glendale Hotel & Spa offers:

- 320 beautifully appointed guest rooms
- Spa Botanica – full-service spa with outdoor treatment rooms
- Center with indoor lap pool and exercise equipment
- Fully-equipped 24-hour business center
- Soleil restaurant serving breakfast, lunch and dinner
- Ray's lounge with outdoor seating surrounded by water and fire features
- Caffaina's Marketplace Café – proudly brewing Starbucks® coffee

## PARKING INFORMATION

The parking lots to the north and southeast sides of the Hotel do not belong to the Renaissance Glendale Hotel & Spa and therefore are not liable for any damage or towing that may ensue. Currently these parking lots can be used for conference attendees during the day, but are subject to towing if left overnight (signs are posted). Therefore, if you are staying at the Hotel overnight, please use the Hotel parking options.

The Hotel provides self and valet parking. Self parking is available in their covered garage and is accessed hourly up to \$10 per day. Each individual guest will be responsible for their own parking charges.

## REGISTRATION

Registration is located in the meeting room lobby (see map on inside back cover). Pre-Registration is highly encouraged, however on-site registration will be accepted. Registration forms should be mailed, faxed, or you may register online at [www.azwater.org](http://www.azwater.org).

What Does My Registration Include? Admission to all seminar sessions, admission to the exhibit hall (Wednesday and Thursday only), instruction materials, and the following meals.

### Full Conference Registration:

Breakfast: W, TH, F  
Breaks: W, TH, F  
Lunch: W, TH, F  
Barbecue: W

### One-day Registration:

Wednesday: Breakfast, Breaks, Lunch, Barbecue  
Thursday: Breakfast, Breaks, Lunch  
Friday: Breakfast, Breaks, Lunch

## CANCELLATIONS & REFUNDS

If you must cancel your conference enrollment, please notify AZ Water in writing. Cancellations received before the start of the conference will receive a full refund, minus a \$35 handling charge. No refunds will be issued for cancellations received after the conference has begun. Refunds will be issued after the conference. Substitutions are allowed for individuals unable to attend the conference.

## PROFESSIONAL DEVELOPMENT HOURS

Professional Development Hours (PDHs) are available for attending the opening session, technical sessions, and exhibition. A maximum of 18 PDHs will be awarded based on your attendance. The licensee is responsible for choosing sessions that meet the PDH requirements for their specific certification. AZ Water will issue a certificate to indicate the number of PDHs awarded during the conference, but cannot guarantee that all PDHs will qualify for every licensee.

## EXHIBIT INFORMATION

Exhibits will be in the Media Room at the Renaissance Glendale Hotel (in the same vicinity as the meeting rooms & registration). Prize drawings and raffles will be presented during the dedicated exhibit hours on both days. Interested in exhibiting? Go to [www.azwater.org](http://www.azwater.org) and download the exhibitor package.

### WEDNESDAY, MAY 2

Exhibit Hall will be open all day  
8:00am – 5:00pm  
Dedicated exhibit hours  
10:30am – 12:00pm and 2:30pm – 3:30pm

### THURSDAY, MAY 3

Exhibit Hall will be open  
8:00am – 3:30pm  
Dedicated exhibit hours  
10:30am – 12:00pm and 3:00pm – 3:30pm  
Exhibits close down at 3:30pm

## CONTACT INFORMATION

### General Information:

Debbie Muse 928-717-9905

### Registration:

Cindy Martinez 520-575-8100

### Exhibits:

Jason Vernon 602-275-4303

### Golf Tournament:

Jay Bailey 602-275-4303

### Web Site:

[www.azwater.org](http://www.azwater.org)

## 2012 AZ WATER AWARDS PROGRAM

### BEST OF THE YEAR AWARDS

#### WEDNESDAY, MAY 2

9:45am – 10:30am

Projects of the Year  
Water  
Wastewater  
Water Reuse  
Engineer of the Year  
Young Professional  
of the Year  
Nathan Burbank Environmental Educator Award  
Environmental Stewardship Award  
Quentin Mees Research Award  
Kachina Award for Outstanding Service  
Select Society of Sanitary Sludge Shovelers



12:00pm – 1:00pm

Plant and System Operations Awards  
Plant  
Operator  
Operations Supervisor  
Electrician  
Maintenance Mechanic  
Instrument Technician  
Laboratory Analyst  
Gimmicks and Gadgets Awards  
Safety Awards



#### THURSDAY, MAY 3

12:00pm – 1:30pm /  
AWWA Luncheon

AWWA Gold Drop Members  
AWWA Life Members  
George Warren Fuller Award  
WFP Kenneth J. Miller Award  
Gift for the National  
Representative  
Section Chair Award  
Water Research Foundation  
AZ Water Life Members  
AZ Water Scholarships  
Outgoing Board Member  
Recognitions  
Gavel Passing  
Kachina Pin Presentation



#### FRIDAY, MAY 4

12:00pm – 1:30pm / WEF Luncheon

Arthur Sydney Bedell  
Award  
George W. Burke  
Award  
WEF Life Members  
President Award  
Water Environment  
Research  
Foundation  
Gift for the National  
Representative



## ANNUAL CONFERENCE BARBECUE

#### WEDNESDAY, MAY 2

5:30pm – 8:30pm

Margaritaville, Westgate City Center  
6751 N. Sunset Boulevard, E109  
Glendale, AZ 85305

Who said barbecues are only for the outdoors! AZ Water will host its annual conference barbecue this year at Jimmy Buffett's Margaritaville in Glendale's Westgate City Center – adjacent to the Annual Conference venue - the Renaissance Glendale Hotel & Spa. Margaritaville is a mecca for Parrot Heads or anyone else who wants to have a good time and a great meal in the ultimate tropical setting. There is something for everyone at Margaritaville from the Cowboy in the Jungle bar to the outdoor fountain show choreographed to all your favorite Buffett tunes.



After the technical sessions conclude on Wednesday, May 2, head on over to Margaritaville for drinks, dinner, entertainment, games for the kids, and the annual Young Professionals Committee raffle. The barbecue is included in your full conference registration and for those who are registered for Wednesday. Extra tickets may be purchased on your registration form, or at the registration desk during the conference.

Margaritaville Glendale is located at 6751 N. Sunset Blvd, Suite E109 in the south part of the Westgate City Center, near the corner of Glendale Avenue and the 101. Come and enjoy the fun!

## AZ WATER'S ANNUAL BUSINESS MEETING

#### THURSDAY, MAY 3

1:15pm

Agenda Items

- Approve 2011-2012 Arizona Section American Water Works Association Board of Trustees
- Approve 2011-2012 Arizona Water Environment Association Board of Directors
- Approve 2011-2012 AZ Water Association Board of Directors
- Approve Amended Bylaws of the Arizona Water Association

## NEW... OPERATOR CERTIFICATION TRAINING CLASSES

We listened to your suggestions on what type of sessions you would like added to the conference. So, during the three-day event we will offer Operator Certification Training Classes on the topics of: Disinfection, Wastewater and Water Lab Sampling & Analysis, Cross Connection Control, Math for Operators, Instrumentation, Valve & Hydrant Maintenance, Wastewater Collection System Cleaning & QA/QC, and Water Treatment Process Control. These sessions will be repeated each day to offer multiple opportunities to attend the classes.